

VHC Integration w/Health Plans - Status

Individual Market	Status
Initial enrollment, invoicing & payment	(1)
Change of circumstance	(2)

SHOP	Status
Initial enrollment invoicing & payment	
Change of Circumstance	

- (1) – Per State, roughly 1,000 BCBSVT customers still in “pipeline” with 1/1 effective dates; most categorized as “pending payment”. BCBSVT providing access to care for those with need.
 - Various errors and defects being researched. Most have manual workarounds.
- (2) – Per State, 800+ changes of circumstance pending at the State. None received yet, but State reports they are imminent.
 - State still developing solution to allow customers to remove dependents and cancel coverage.